

To: All customers and all distributors

Production discontinuation: ICS(P)A

May 2025

Dear Sir and Madam,

Thank you for being our valued customer. We appreciate your continued business and support.

Due to difficulty of continuing to produce the following models, we would like to announce herewith its production discontinuation.

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| 1. Affected models | : ICS(P)A |
| 2. Reason for discontinuation | : Difficulty in material supply of component parts and maintenance of the production line |
| 3. Successor models | : ICS(P)B
* Specification, product dimension and installation dimension are different. Please see the latest product catalog for details. |
| 4. Order cutoff date | : 24. October 2025 |
| 5. Repair service cutoff date | : 24. October 2035
* We may have to stop service earlier, if the relevant parts are no longer available. |
| 6. Other notes | : Depending of production discontinuation of ICS(P)A, component actuators such as IS(P)A or NS will be available further. However, production of other parts (mounting bracket, cable track, standing cable, etc.) will be discontinued. |

We sincerely apologize for any inconvenience caused by the discontinuation of the products and ask for your understanding and cooperation.

Best regards,

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Production-Discontinuation ICS(P)A