

To: All customers and all distributors

Production discontinuation: RCA2-RA2A/SA2A

July 2023

Dear Sir and Madam,

Thank you for being our valued customer. We appreciate your continued business and support.

Due to difficulty of continuing to produce the following models, we would like to announce herewith a production discontinuation.

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| 1. Affected models | : RCA2-RA2AC/RA2AR/SA2AC/SA2AR |
| 2. Reason for discontinuation | : Due to production discontinuation of some components and low demand of product |
| 3. Order cutoff date | : December 8, 2023 |
| 4. Repair service cutoff date | : December 8, 2033
* We may have to stop service sooner, if the relevant parts are no longer available. |

We sincerely apologize for any inconvenience caused by the discontinuation of the products and ask for your understanding and cooperation.

Best regards,

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