

To: All customers and all distributors

Production-Discontinuation: RCM-GW

November 2022

Dear Sir and Madam,

Thank you for being our valued customer. We appreciate your continued business and support.

Due to difficulty of continuing to produce the following models, we would like to announce herewith a production discontinuation.

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|-------------------------------|---|
| 1. Affected models | : RCM-GW-CC, RCM-GW-DV, RCM-GW-PR |
| 2. Reason for discontinuation | : Difficult availability of the CPU and electric components used in this product |
| 3. Successor models | : RCON-GW |
| 4. Order cutoff date | : 23 June 2023 |
| 5. Repair service cutoff date | : 23 June 2033
* We may have to stop service sooner if the relevant parts are no longer available. |

We sincerely apologize for any inconvenience caused by the discontinuation of the products and ask for your understanding and cooperation.

Best regards,

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