

To: All customers and all distributors

**Production-Discontinuation: RCP2W-SA16C**

September 2020

Dear Sir and Madam,

Thank you for being our valued customer. We appreciate your continued business and support.

Due to difficulty of continuing to produce the following model, we would like to announce herewith a production discontinuation.

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|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Affected model             | : RCP2W-SA16C (Dust and splash proof slider)                                                                                                                                                                                                                   |
| 2. Reason for discontinuation | : The discontinuation of its supplier                                                                                                                                                                                                                          |
| 3. Successor models           | : As a dust and splash proof slider model, RCP4W-SA5C/SA6C/SA7C is still available. However, protection class of RCP4W-SA*C is IP 65, while that of RCP2W-SA16C is IP 67. Please keep in mind that the specification and installation are also not compatible. |
| 4. Order cutoff date          | : November 30, 2020                                                                                                                                                                                                                                            |
| 5. Repair service cutoff date | : November 30, 2030                                                                                                                                                                                                                                            |
- \* We may have to stop servicing them once we are out of the parts in stock that are no longer manufactured prior to the end of the service period.

We sincerely apologize for any inconvenience caused by the discontinuation of the products and ask for your understanding and cooperation.

Best regards,

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