

To: All customers and all distributors

Production discontinuation: RCS2-F5D

July 2023

Dear Sir and Madam,

Thank you for being our valued customer. We appreciate your continued business and support.

Due to difficulty of continuing to produce the following models, we would like to announce herewith a production discontinuation.

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| 1. Affected model | : RCS2-F5D |
| 2. Reason for discontinuation | : Due to low demand of product |
| 3. Order cutoff date | : November 23, 2023 |
| 4. Repair service cutoff date | : November 23, 2033 |
- * We may have to stop service sooner, if the relevant parts are no longer available.

We sincerely apologize for any inconvenience caused by the discontinuation of the products and ask for your understanding and cooperation.

Best regards,

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